



**App log-in@ DKV Euro Service**

**App usage: eCharge+**

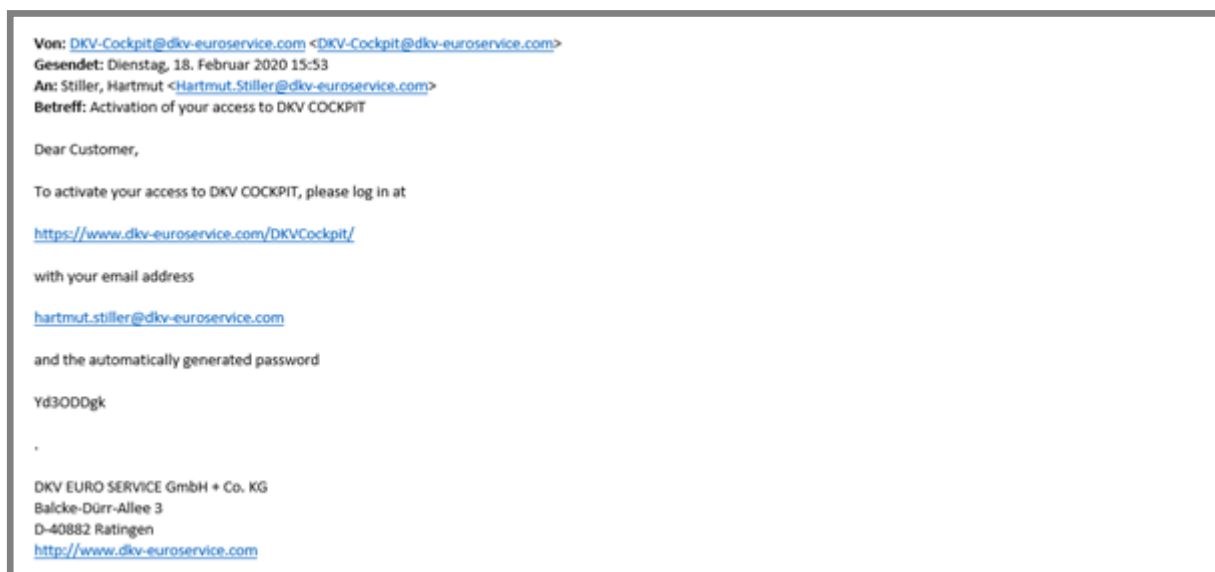
**Dated: 09/2020**

**You drive, we care.**



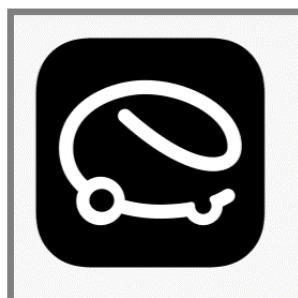
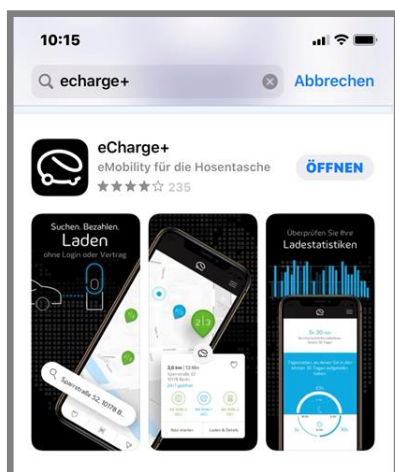
## 1. Registration data via eMail

Before using the app for the first time, after the registration process has been completed, you will receive an eMail with your Log-in data.



## 2. eCharge+ App download

Please download the eCharge+ App from our partner innogy from your App Store.



Android – Google Playstore

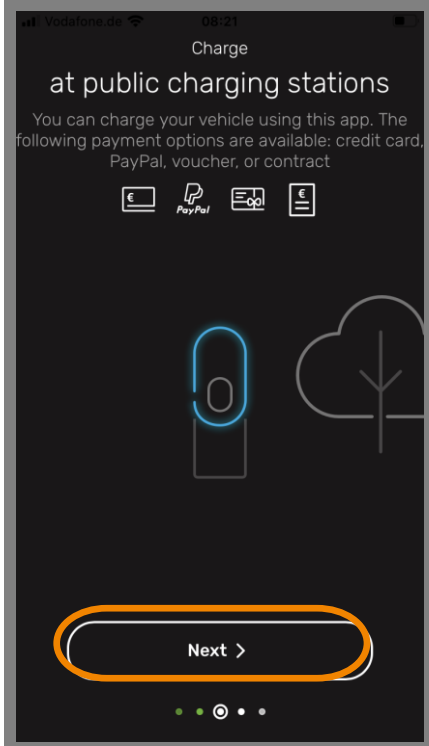
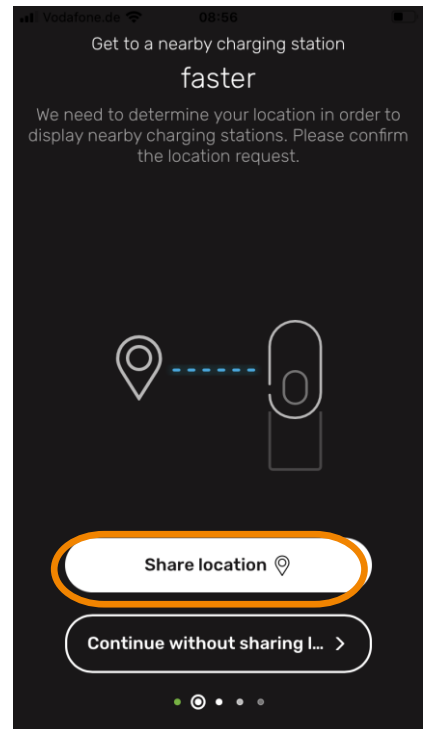
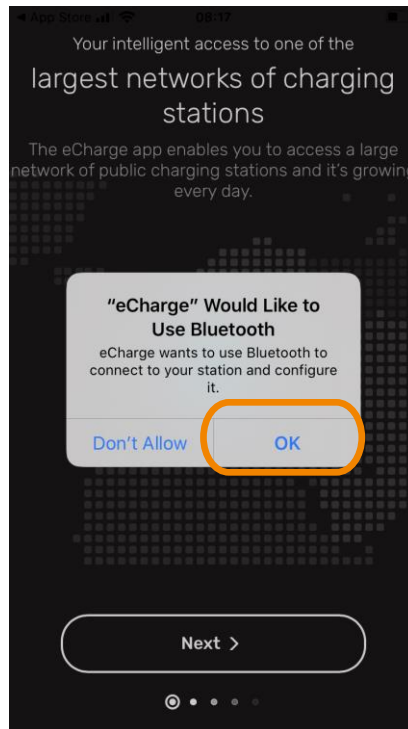
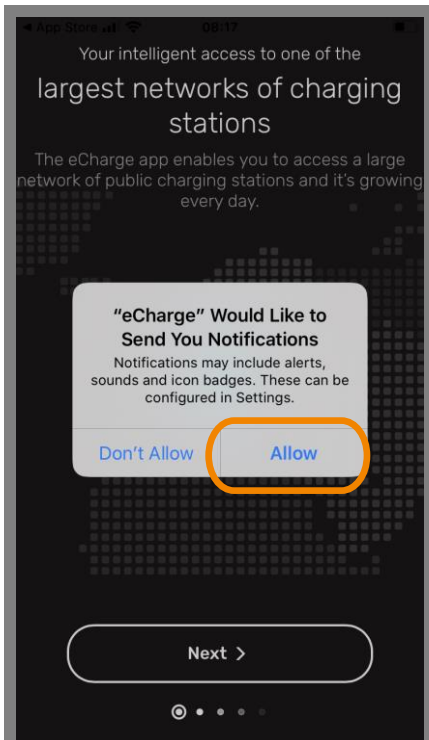
Apple – iOS – App Store





### 3. Permissions

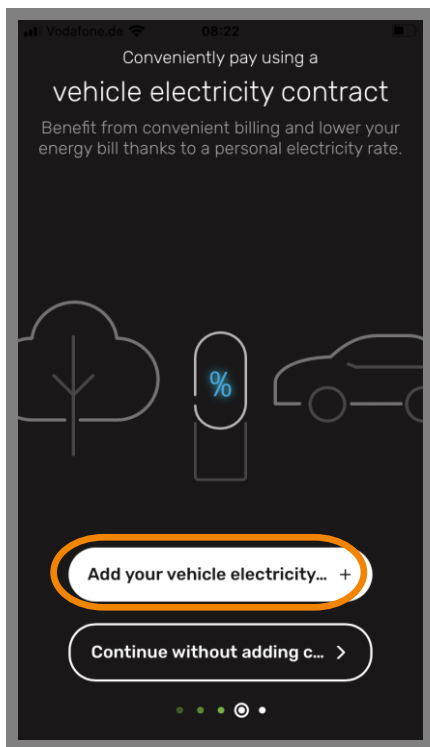
After opening the app, it asks for permissions to send notifications, use Bluetooth and share locations. For the best possible user experience, we recommend you to allow them. Then, click on "Next".





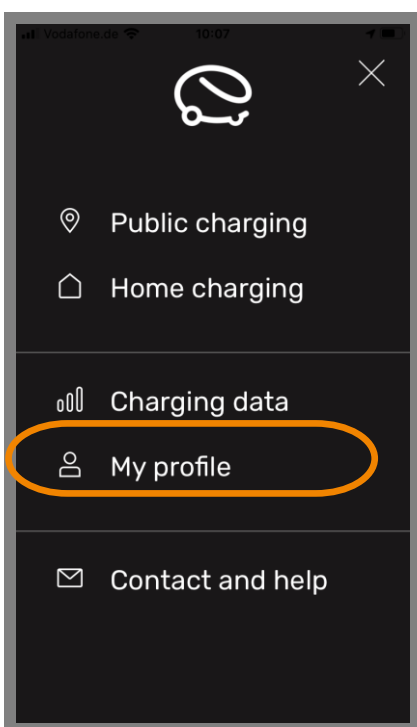
#### 4. Add Profile (Option 1 - during the introduction from step 3)

You now have the possibility to activate your profile and the DKV/Novofleet version. To do so, click on "Add your vehicle electricity contract". Then skip to step 7. If you have clicked "Continue without adding contract", go to step 5.



#### 5. Add Profile (Option 2 – if „Continue without adding contract“ was selected at step 4)

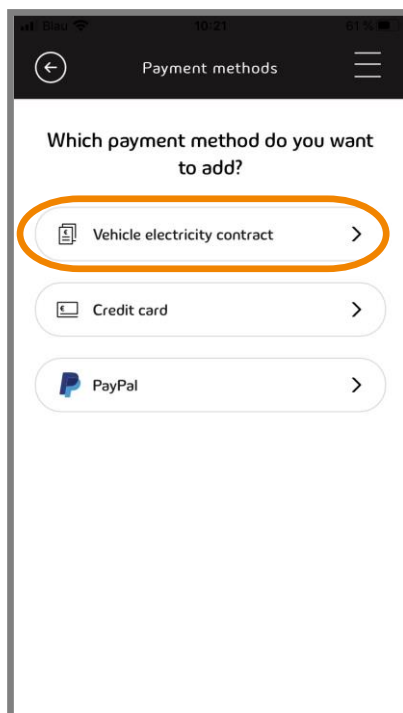
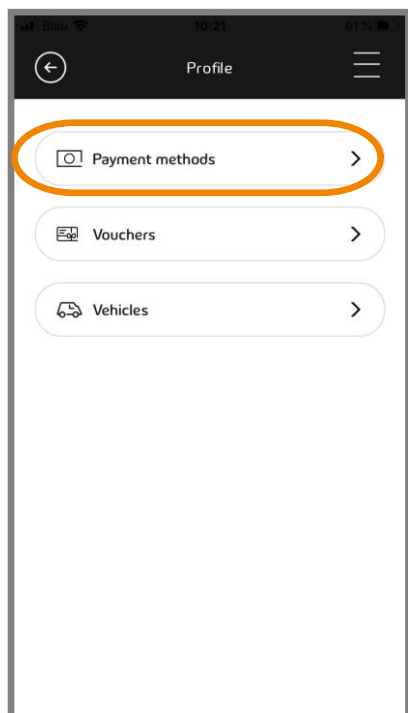
Please open the menu (☰) and enter your profile data once via "My profile".





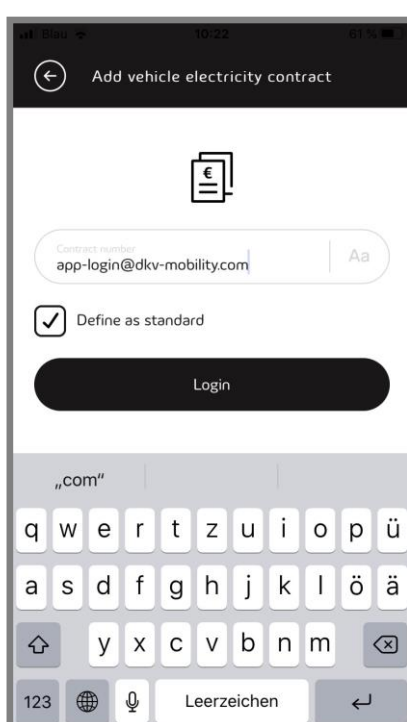
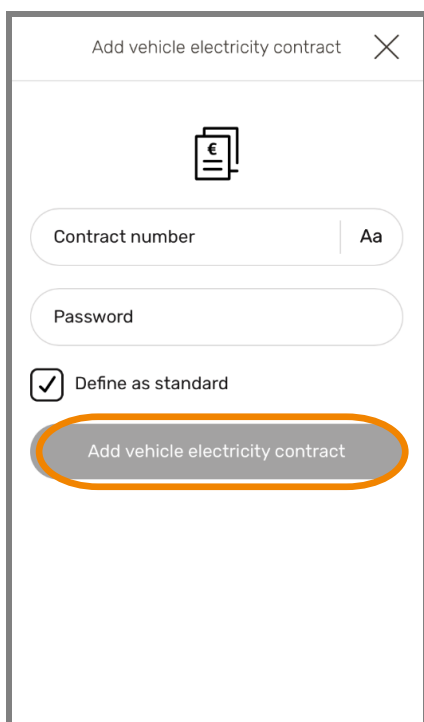
## 6. Add DKV Data

Choose „Payment methods“ -> „Vehicle electricity contract“ to activate the DKV/Novofleet version.



## 7. Log-in data

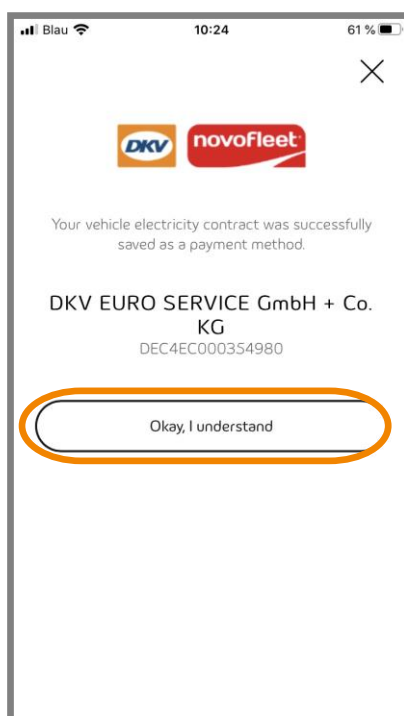
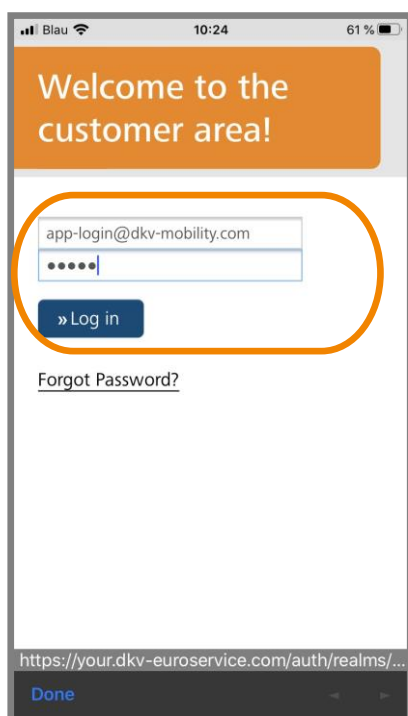
Please enter the **email address** you used for **registration** into the field “Contract number”. As soon as you have entered your email address, the password entry will **disappear**. Now click on Login.





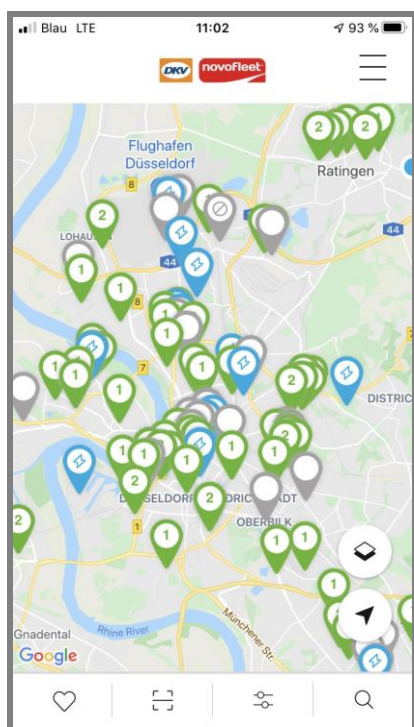
## 8. Fill-in DKV log-in data

Please log in with your password and confirm your entry.



## 9. Let's get started

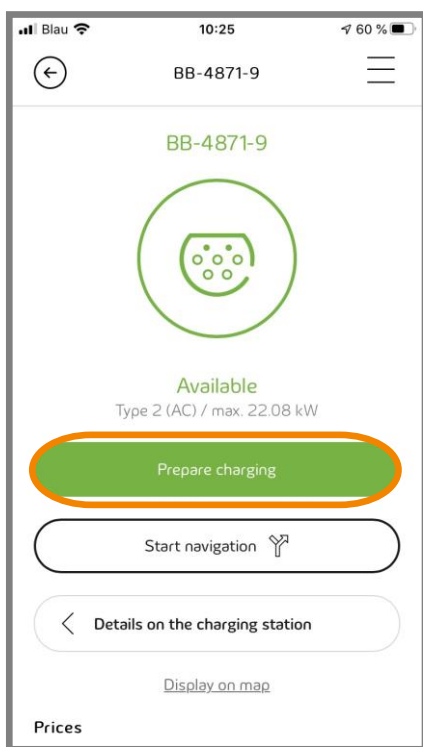
You now have permanent access to the DKV / Novofleet charging network including the current price information.





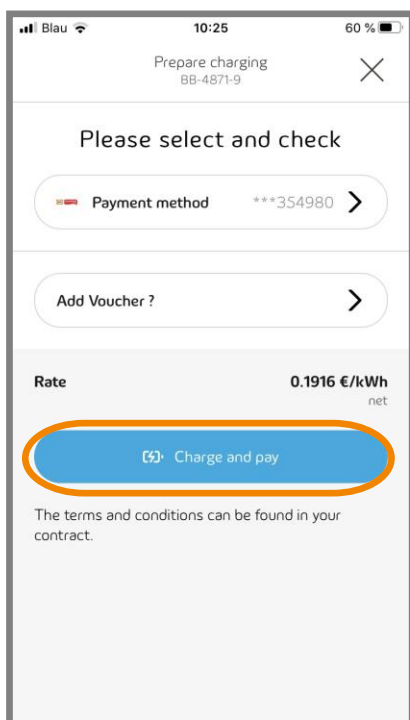
## 10. Select charging point in the App

Select the charging point at which you want to charge.



## 11. Start the charging process

Your DKV card is saved as default setting. You can start the charging process directly without a QR code scan.





## 12. Terminate charging process

You can end the charging process directly from the app, your car or at the charging station.

