



DKV CARD
One of a kind: the high-performance fuel and service card from Europe's number 1.

High-performance service en route in handy card format

The DKV CARD is your entry ticket to the industry's largest and most closely meshed en-route service provider network, with over 60,000 acceptance points in more than 40 countries. You can manage and pay for your entire service en route very conveniently, cash-free and absolutely securely using the DKV CARD. DKV Euro Service also offers you a whole range of intelligent services, such as DKV TOLL, DKV REFUND and much more.

The DKV CARD in detail

DKV Euro Service provides you with many ways of individualizing your DKV CARD and fine-tuning the product portfolio of the fuel and service card to your needs. This not only makes it easier for your staff to assign the actual services used to each vehicle but also simplifies your administration tasks in general. You receive an efficient and transparent overview of all the incurred costs on a single invoice.

- 1 Service levels
- 2 Vehicle registration number
- 3 Customer name
- 4 Cost centre (optional)
- 5 Magnetic stripe (high-coercivity for reliable payment processes)
- 6 Cost-free 24h Serviceline (e.g. card blocking, breakdown etc.)



You drive, we care.



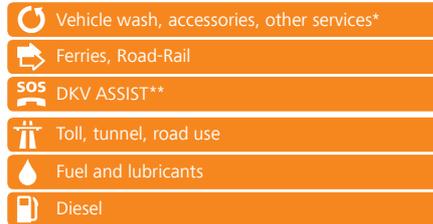
Around 120,000 satisfied customers rely on the DKV CARD. Perfectly tailored to your needs

Using the service levels on the DKV CARD, you can quickly and conveniently control the product portfolio of the fuel and service card. You can either benefit from all DKV services or limit access to refueling, the purchase of lubricants and payment of toll, tunnel and road use fees.

Service level (restriction code 30)



Service level (restriction code 90)



* Vehicle rental, tyre service, transport escort, driver training (to qualify under German commercial driver legislation (BKrFQG), electronic driver's licence check

** including breakdown service, recovery, towing, repairs

Card security and billing service

DKV Euro Service offers you a variety of security features and services with which you can minimize your risk of card misuse and optimize the services you have chosen to use.

Card PIN



We consider your security: a four-digit personal identification number – the DKV PIN code – **ensures**

maximum security when using your DKV CARD. In addition to the system PIN code generated by us, we offer you two further methods of PIN allocation, a self-selected PIN code and a fleet PIN code you can set yourself.

Limits/restrictions



The DKV CARD has **different limits and service levels.**

With these you will be able to regulate the sales per card, e.g. on a daily basis. Not only do you have better control of your costs, you can also minimize your risk in the event of misuse.

Delivery options



In addition to different DKV CARD configurations, we can also arrange card delivery to suit your needs: e.g. express delivery, dispatch to a different delivery address, and much more. Just speak to us. We will find a customised solution for you.

DKV COCKPIT/DKV MAPS



Whether you need to place an order, cancel an order or change your current data - with DKV COCKPIT you have

customised, current and complete information on your fleet at any time. DKV MAPS informs you of the cheapest nearby diesel prices and allows you to plan your route.

DKV eREPORTING



Simple, specific, sure! The analysis tool „DKV

eREPORTING“ has many functions **for optimum control of your DKV transactions.** You are kept up to date with all the information about your transactions with the DKV CARD, and in a form customized to suit your needs.

DKV INVOICE SERVICE



As a DKV customer, you receive your **invoice information**

in advance and cost-free by e-mail as a PDF document or in DKV COCKPIT. As a result, you have access to your invoice information even more quickly. On request, you can also have the information sent as ASCII or CSV files.

We are here for you – all around the clock

Should you find you cannot get in touch with your personal DKV contact person, we are also available for you outside business hours, particularly for emergencies or breakdowns, all around the clock:

Urgent service requests, emergency or breakdown

00800 - 365 24 365***
or +49 (0)221 - 8277 564

*** Roaming charges may apply abroad.

Block DKV CARD

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Online: www.dkv-euroservice.com/block-dkv-card

Have a good journey. Anywhere in Europe. Your DKV Euro Service!

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