

# DKV Service Sheet for Viacard and Telepass (Toll in Italy)

Fax reply: +49 (0)2102 5518 192  
E-Mail: info@dkv-euroservice.com



### Customer details (please complete fully and legibly)

Customer number	
Company	
Street, Building No.	
Post code, City	
Country	
Contact person	

### Delivery address (if different from the address shown adjacent)

Company	
Street, Building No.	
Post code, City	
Country	
Contact person	
Telephone	

### Return

Product (Please cross)	Number of the DKV Viacard / Telepass device	Vehicle registration number (only for Telepass)	Reason for return (Please cross)	Card / device replacement (Please cross)
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Defective <input type="radio"/> No requirement	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Defective <input type="radio"/> No requirement	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Defective <input type="radio"/> No requirement	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Defective <input type="radio"/> No requirement	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Defective <input type="radio"/> No requirement	<input type="radio"/> Yes <input type="radio"/> No

Please include the service sheet with the returned items!

### Change of the vehicle registration number for Telepass devices (the Telepass device does not have to be returned!)

Telepass device number	Old vehicle registration number	New vehicle registration number	New country of vehicle registration	New Euro class

### Blockage due to loss or theft

Product (Please cross)	Number of the DKV Viacard / Telepass device	Vehicle registration number (only for Telepass)	Circumstances of loss (please cross)	Card / device replacement (Please cross)
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Lost <input type="radio"/> Stolen	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Lost <input type="radio"/> Stolen	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Lost <input type="radio"/> Stolen	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Lost <input type="radio"/> Stolen	<input type="radio"/> Yes <input type="radio"/> No
<input type="radio"/> DKV Viacard <input type="radio"/> Telepass			<input type="radio"/> Lost <input type="radio"/> Stolen	<input type="radio"/> Yes <input type="radio"/> No

For the declaration of loss, please include the "Dichiarazione Sostitutiva" form and a copy of your ID document!

.....  
Date Name(s) of the signatory/ies in block letters Legally binding signature of the applicant(s)